

Service Packages

LEVEL I	LEVEL II	LEVEL III
ANTI-SPAM AUTOMATED COMPUTER-SUPPORT PATCH MANAGEMENT REMOTE ASSISTANCE MONTHLY HEALTH REPORT COMPUTER INVENTORY MONTH TO MONTH	5 HELPDESK TICKETS ANTI-SPAM AUTOMATED COMPUTER-SUPPORT PATCH MANAGEMENT REMOTE ASSISTANCE MONTHLY HEALTH REPORT COMPUTER INVENTORY MONTH TO MONTH	INCLUDED RAMP UP TIME UNLIMITED HELPDESK PROJECTS INCLUDED ANTI-SPAM AUTOMATED COMPUTER-SUPPORT PATCH MANAGEMENT REMOTE ASSISTANCE PERSONAL REMOTE CONTROL MONTHLY HEALTH REPORT COMPUTER INVENTORY <i>*1 YEAR CONTRACT NEEDED</i>
\$69.99/MO	\$199.99/MO	\$399.99/MO

Onsite Packages

ONSITE IV	ONSITE VII	ONSITE XVI
ONE 4 HR VISIT A MONTH SETUP OF NEW HARDWARE ONGOING MAINTENANCE SPECIAL ONSITE ATTENTION TECHNOLOGY PLANNING MEMBER OF YOUR TEAM	TWO 4 HR VISITS A MONTH SETUP OF NEW HARDWARE ONGOING MAINTENANCE SPECIAL ONSITE ATTENTION TECHNOLOGY PLANNING MEMBER OF YOUR TEAM	FOUR 4 HR VISITS A MONTH SETUP OF NEW HARDWARE ONGOING MAINTENANCE SPECIAL ONSITE ATTENTION TECHNOLOGY PLANNING MEMBER OF YOUR TEAM
\$199.99/MO	\$399.99/MO	\$699.99/MO

Customize Your Support Level

In addition to selecting a level of service for your organization. You can select an additional upgrade package which allows for one on one time your MRC Technicians at your location.

What Onsite Package Is Right For You?

The amount of IT time your company usually depends on the number of employees and workstations at your company. For most organizations a "Ramp Up" period is usually required to prep the network for remote support. After the ramp up time is completed, more of the network can be managed remotely; resulting in lower total costs and time needed.

Can't Decide?

Call us for a free consultation:
630.588.8464

Automated Maintenance and Productivity Features

	I	II	III
Patch Management Automated monitoring and deployment of software patches and hot fixes.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Virus Log Review Daily inspections of network security logs. Ensures a clean and threat-free network.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Helpdesk Rescue Remote control technology for your network needs – securely and safely. Traverses NAT and firewalls with no open ports for hackers.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Maximum Security Encrypted communications using industry standard 256-bit RC4 with random keys.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Unlimited Helpdesk Support Submit tickets via the customer dashboard without being billed on a per hour basis. Windows issues, email problems, network issues.		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Application Deployment Complete integration of new software or updates to old packages.		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Asset Management Digitized tracking of hardware and software assets. Saves you money by reducing redundant and missing licenses.		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Application Installation Notification Notifies you if unauthorized or unknown applications are installed on machines you specify.		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Individual remote access Access your work computer from any internet connection with no expensive VPN hardware to buy.		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
The Total Solution No more bills! Complete and dedicated attention to your IT needs. Includes setup of new machines for new employees, network installation projects, technology planning. <i>(Requires 1 year contract)</i>			<input checked="" type="checkbox"/>